

CAMM-1

GR2-640

GR2-540

Installation Guide

- Thank you very much for purchasing this product.
- To ensure correct and safe usage with a full understanding of this product's performance, please be sure to read through this manual completely and store it in a safe location.
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Contents

	Contents	1
1.Ins	stallation and Settings	. 2
	Introduction	З
	Downloading Software	.3
	Software License Registration	4
	1. Network Settings (LAN Connection)	. 6
	Determining the Network Addresses	6
	Setting the Computer's Network	. 6
	Setting the Cutting Machine's Network	. 8
	2. Installing the Driver	9
	Installing the Driver (USB Connection)	.9
	Installing the Driver (LAN Connection)	12
	Installing the Driver (RS-232C Connection)	14
	3. Installing the Software	19
	Installing GreatCut-R	19
	Performing License Authentication	22
	Setting the GreatCut-R Connection Method	24
2.W	hat to Do If	26
	Driver	27
	The Driver Cannot Be Installed Correctly (USB Connection)	27
	Uninstalling the Driver	29
	Other Information	31
	Updating the Automatic Aligning System (AAS) Plugin	31
	Uninstalling GreatCut-R	32

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1. Installation and Settings

Introduction		3
	Downloading Software	3
	Software License Registration	4
1. Network	Settings (LAN Connection)	6
	Determining the Network Addresses	6
	Setting the Computer's Network	6
	Setting the Cutting Machine's Network	8
2. Installing	the Driver	9
	Installing the Driver (USB Connection)	9
	Installing the Driver (LAN Connection)	12
	Installing the Driver (RS-232C Connection)	14
3. Installing	the Software	19
	Installing GreatCut-R	19
	Performing License Authentication	22
	Setting the GreatCut-R Connection Method	24

Downloading Software

The software (Windows driver and application software) required to use the machine can be downloaded from the following URL.

After downloading the software, install it on your computer.

https://downloadcenter.rolanddg.com/GR2-640

Installable Software

Windows driver	This is a Windows-based driver required for sending data from a computer to the machine. Be sure to install it. It installs a VBA add-on in Adobe Illustrator and CoreIDRAW to make it easier to use the Automatic Aligning System (AAS) used during printing and cutting.		
GreatCut-R	This is cutting software designed for Windows that can perform high-qual- ity cutting with simple operations. The manual for this software is incorpo- rated in the Help files.		
File UpLoader	This software obtains data for the Automatic Aligning System (AAS) offset test performed when offsets occur with the AAS.		
AAS Offset Test Files	This is a group of AAS offset test files (for printing and sending data).		

In an arbitrary location, create a folder in which to download the software. Then, download all the installers to this folder.

Software Versions Supporting the GreatCut-R Host Application and Plugins

Adobe Illustrator	Adobe Illustrator CC (2014)/(2015)/(2016)/(2017)/(2018)/(2019)/(2020)/ (2021)
CorelDRAW	CorelDRAW Graphics Suite X7/X8/2017/2018/2019/2020

Software License Registration

To use GreatCut-R as its regular edition, access the following URL and register your license.

https://rolandvoucher.eurosystems.lu/

МЕМО

License registration requires a voucher code, so make sure it is ready.

Voucher code

This code is the alphanumeric character string starting with "KROL" and consisting of four characters-five characters-five characters-five characters. It is listed on the cover of the English version of the setup guide included with the machine.

Procedure



Enter the voucher code in the field, and then click [Go On!].

Including hyphens, enter the alphanumeric character string exactly as it appears on the cover of the English version of the setup guide included with the machine.



The Software Registration page appears.



		Software Download GreatCut-R					
Great	t-R						
Software Registra	ation						
Last name, first name:		Required fields					
	Vould you please use Latin resp. West-European characters!						
Company:							
Street:							
PO box:							
City:							
State/Prov.:	(only US and Canada) 🗸						
Zip (postcode):							
Country:	<select country=""> V</select>						
Phone:							
Fax:							
eMail address:							

Click [Request license code].

The registration information is sent to the software administrator, and the following message appears.

Registration Successful
Thank you, that you decided for GreatCut-R.
An email with further information for GreatCut-R was sent to the given email address (masumi.fukunaga@rolanddg. Please be patient, as it may last up to 30 minutes until you can receive this email.
If you don't receive an email, please fill out the form on <u>rolandvoucher.eurosystems.lu</u> again with a working email address.
[Home Roland DG Corporation]

MEMO

Two email messages are sent to the registered address upon the completion of license registration. These messages contain information required for license authentication, so save or print them.

- > Registration confirmation email with an activation link
- > License email with license file (.ecf) attached

1. Network Settings (LAN Connection)

The examples used in the procedures for making the settings described in this section assume you are using one computer and one machine. The settings listed here are only an example. The procedure and settings given in this manual do not match every environment. If the computer you're using is connected to a number of networked devices or to the Internet, incorrect settings may adversely affect the entire network. For detailed information about the settings, consult your network administrator.

Determining the Network Addresses

Determine the IP address, subnet mask, and default gateway to connect the computer and this machine via a LAN.

Item	m Computer This Machine Remai		Remarks
IP address	192.168.0.XXX	192.168.0.YYY	"XXX" and "YYY" represent numbers from 1 to 254. Ensure that they are different from the numbers of other network equipment.
Subnet mask	255.255.255.0	255.255.255.0	Use the same number for the computer and this machine.
Default gateway	255.255.255.AAA	255.255.255.AAA	"AAA" represents a number from 1 to 254. It may not be necessary to set this number, so check with your network administrator.

Setting the Computer's Network

This step is not necessary when connecting to an existing network environment.

Procedure

- Log on to Windows as the "Administrator" or a member of the "Administrators" group.
- Display the "Ethernet Properties" screen.

Windows 10:

- (1) From the [Start] menu, click [Settings], and then click [Network & Internet].
- (2) Click [Network and Sharing Center].
- (3) Click [Ethernet] or [Wi-Fi].
- (4) Click [Properties].

Windows 8.1:

- (1) From the [Start] menu, click [PC settings], and then click [Control Panel].
- (2) Click [Network and Internet], and then click [Network and Sharing Center].
- (3) Click [Ethernet] or [Wi-Fi].
- (4) Click [Properties].
- 1.Installation and Settings

Select [Internet Protocol Version 4 (TCP/IPv4)], and then click [Properties].

If the [Internet Protocol Version 4 (TCP/IPv4)] check box was clear, click the check box to select it.

Ethernet Properties	×			
Networking Sharing				
Connect using:				
Realtek PCIe GBE Family Controller				
Q	onfigure			
This connection uses the following items:				
 Client for Microsoft Networks File and Printer Sharing for Microsoft Networks 	s			
Internet Protocol Version 4 (TCP/IPv4)				
A Microsoft Network Adapter Multiplexor Protoco A Microsoft LLDP Protocol Driver	ы ~			
<	>			
Install Uninstall	operties			
Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.				
ОК	Cancel			

Select [Use the following IP address], and then enter the network address you deter-

mined under P. 6 "Determining the Network Addresses".

Internet Protocol Version 4 (TCP/IPv4)	Properties	\times			
General					
You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.					
Ohtain an ID address automatical	v				
Use the following IP address:]				
IP address:					
Subnet mask:					
Default gateway:	· · ·]				
Obtain DNS server address autom	natically				
• Use the following DNS server add	resses:				
Preferred DNS server:					
Alternate DNS server:					
Validate settings upon exit	Ad <u>v</u> anced				
	OK Cance	I			

- G Click [OK].
- G Close all the open windows.

Setting the Cutting Machine's Network

Procedure



Switch on the power.

Remove any material loaded in the machine.



Press [MISC] on the operation panel when the following screen appears. If the paper sensor detects material, the following screen does not appear.

Off L	i	ne
Setur		Mode

Press [4] several times to display the screen shown below.

IP Address Select: • Ok:ENTER

Press [ENTER].

Set the IP address.

(1) Press [A] or [V] to enter the IP address you determined under P. 6 "Determining the Network Addresses".

Press [◀] or [▶] to move the cursor.

(2) Press [ENTER].

- Set the subnet mask and default gateway in the same manner as step 6.
- Switch off the power.

2. Installing the Driver

This section explains the procedure for installing the cutting machine driver on the computer. You can connect this machine to the computer using a USB cable, Ethernet cable, or RS-232C cable.

MEMO

The driver cannot be installed if material is detected by the machine's paper sensor. Install the driver before setting up the material in the machine.

Installing the Driver (USB Connection)

Follow the procedure to install the driver. Failure to follow the correct procedure may make installation impossible.

Procedure



Start Windows and log on as the "Administrator" or an "Administrators" account. Shut down all other programs.

Open the downloaded folder, and then double-click "Cutter_Plotter_driver.exe." The file name extension (.exe) may be hidden.



When the following screen appears, select [USB].

Select	port type	×
	USB	
	COM	
	LAN	



Click the red text on the screen for detailed instructions.





9

0	Click [OK].
	Please make sure the cutting plotter is powerd on and connected to the USB device.
	Cancel OK

Check that all other applications have been shut down, and then click [OK].

The installation begins.



If the driver is already installed, the following screen will appear. Click "Yes."



() When the following message appears, click [OK].

The driver installation is finished.

Driver Installation	\times
Add GR2-640 Printer driver Successfully	
ОК	

To install AAS II VBA in CorelDRAW and Adobe Illustrator, click [Install] when the fol-

lowing screen appears.

B RolandDG AASII installer V0.1	×
Welcome to the installer for AAS II VBA on CoreIDRAW version 11 ~ 2020 and Adobe Illustrator CS3 CS4 CS5 CS6 CC	
It is strongly recommended that you exit CoreIDRAW and Illustrator program before continuing	
Install Exit	

When the following screen appears, the installation is finished. Click [OK].

Install Message	х
- Corel Message Install CorelDRAW 22.0 RolandDG_AASII_Mark.gms successful	
- AI Message Instal Ilustrator CC24.0 RolandDG_AASII_Mark.jsx successful	
СК	

Installing the Driver (LAN Connection)

Procedure



Select the model of the machine, and then enter its IP address, which you determined under P. 6 "Determining the Network Addresses".

TCP/IP Configuration	n			×
This setup allo	ws you to config	jure your TCP/IF	o port	
IP Address:	192	168		(2)
Model:	GR2-640		Save	Cancel

Click [Save].

The installation begins.

If the driver is already installed, the following screen will appear. Click "Yes."



When the following message appears, click [OK].

The driver installation is finished.

Driver Installation	×
Add GR2-640 Printer driver Successfully	
ОК	

n To install AAS II VBA in CorelDRAW and Adobe Illustrator, click [Install] when the fol-

lowing screen appears.

An RolandDG AASII installer V0.1	×
Welcome to the installer for AAS II VBA on CoreIDRAW version 11 ~ 2020 and Adobe Illustrator CS3 CS4 CS5 CS6 CC	
It is strongly recommended that you exit CoreIDRAW and Illustrator program before continuing	
Install	

When the following screen appears, the installation is finished. Click [OK].



Installing the Driver (RS-232C Connection)

Procedure



Open the downloaded folder, and then double-click "Cutter_Plotter_driver.exe." The file name extension (.exe) may be hidden.

If a "User Account Control" window appears, click "Yes." If you're prompted to restart, click [Cancel].

When the following screen appears, select [COM].

G Check that all other applications have been shut down, and then click [OK].



6 Select the communication port on the computer, and then use [Machine] to select the model of the machine.

	×
want to use with your machine.	
Port:	
COM1:	
Please select the model and press <ok> to continue with the driver installation.</ok>	
Machine:	
GR2-540	
Install Cancel	

Click [Install].

The installation begins.

If the driver is already installed, the following screen will appear. Click "Yes."





When the following message appears, click [OK].

The driver installation is finished.

Driver Installation	×
Add GR2-640 Printer driver Successfully	
ОК	

To install AAS II VBA in CoreIDRAW and Adobe Illustrator, click [Install] when the fol-

lowing screen appears.



When the following screen appears, the installation is finished. Click [OK].

Install Message	×
- Corel Message Install CorelDRAW 22.0 RolandDG_AASII_Mark.gms successful	
AI Message Instal Illustrator CC24.0 RolandDG_AASII_Mark.jsx successful	
Ск	

Setting RS-232C Communication

Check the communication settings of the machine and ensure they are the same as those of the computer. If they are different, the machine will not operate correctly.

Procedure

Turn on the machine.



Press [MISC] on the operation panel.

If material has been loaded in the machine, press [ON/OFF LINE] to switch to offline mode.

Press [◄] several times to display the screen shown below.

```
Set communication
Select:

OK:ENTER
```

Press [ENTER], and then check the communication settings of the machine.

The current communication settings are displayed.

9600, n, 8, 1, P Chan9e:▲ OK:ENTER To change communication settings, press [A] or [V] and select from the following combinations.

Panel display	 9600, n, 7, 1, p 9600, o, 7, 1, p 9600, e, 7, 1, p 9600, n, 8, 1, p 9600, o, 8, 1, p 9600, e, 8, 1, p 	 19200, n, 7, 1, p 19200, o, 7, 1, p 19200, e, 7, 1, p 19200 n, 8, 1, p 19200, o, 8, 1, p 19200, e, 8, 1, p
Bits/second	9600 / 19200 bps Data transfer speed	
Parity	n: none / o: odd / e: even Method used to check if da	ta is restored correctly
Data bits	7/8 Data length (bit configurati	on)
Stop bits	1	



Press [ENTER].

The changed communication settings are saved.

6 Log on to Windows as the "Administrator" or a member of the "Administrators" group.

Set communication on the computer.

Display the "Device Manager" screen.

Windows 10:

(1) From the [Start] menu, click [Windows System], and then click [Control Panel].

(2) Click [Hardware and Sound], and then click [Device Manager].

Windows 8.1:

(1) From the [Start] menu, click [PC settings], and then click [Control Panel].

(2) Click [Hardware and Sound], and then click [Device Manager].

Click [Ports (COM & LPT)], and then click [Communications Port (COM1)] or [Communications Port (COM2)].

If [Ports (COM & LPT)] is not displayed in [Device Manager], turn on [Show hidden devices] in the [View] menu. Select the port connected to the RS-232C interface for the communication port.



Select the [Port Settings] tab, and then select the same values as the communication settings for the machine set in step

Select [None] for [Flow control].

Commur	Communications Port (COM1) Properties				×
General	Port Settings	Driver Details	Events	Resources	
		Bits per second	9600		~
		Data bits	8		~
		Parity	None		~
		Stop bits	1		\sim
		Flow control	None		~
		Ac	lvanced	. Resto	ore Defaults

Click [OK].

3. Installing the Software

Installing GreatCut-R

Procedure



- Open the downloaded folder, and then double-click "greatcut-r.exe." The file name extension (.exe) may be hidden.
- If a "User Account Control" window appears, click "Yes." The wizard for preparing setup appears.



G Click [Next].

Select [I accept the terms of the license agreement] to enable the [Next] button.



Check the installation folder, and then click [Next]. 6

You can also click [Browse] to specify the installation folder.

Choose Destination Location		
Select folder where setup will	install files.	
	Setup will install GreatCut-R in the following folder. To install to this folder, click Next. To install to a different folder, click Browse and select another folder.	
Greet Cut-R	Destination Folder	
InstallShield		

Specify the folder to save, and then click [Next].

GreatCut-R setup		×
Select Program Folder Please select a program folde		
	Setup will add program icons to the Program Folder listed below. You may type a new folde name, or select one from the existing folders list. Click Next to continue.	er.
Greet Cut-R	Program Folder: Reand DGVGreatCut-R Existing Folders: Accessibility Accessibi	* *
Install Shield	< Bot Next > Cance	



() To create a desktop icon, click [Yes] on the following screen.



9 Click [Install].

The installation starts. Wait until the operation finishes.

GreatCut-R setup		×	
Ready to Install the Program The wizard is ready to begin installation.			
Greet Cut-R	Click Install to begin the installation. If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.		
InstallShield	< Bac]	

(D) When the following screen appears, click [Finish].

The installation is finished.

Select the [Start GreatCut-R] check box and exit the installer to start GreatCut-R and display the license authentication screen.

GreatCut-R setup	
	InstallShield Wizard Complete The installation of GreatCut-R has been completed. You can now start GreatCut-R.
	Z Start GreatCut-R
InstallShield	< Ba

Performing License Authentication

The license authentication screen appears the first time GreatCut-R starts. Perform license authentication within 30 days of installing the software.

Each computer requires a separate license to install this software.



Click [License File], and then select the license file (.ecf) provided upon the completion of license registration. License information is read automatically.

MEMO

- If license information is not read correctly, enter it manually.
- To perform license authentication at a later time, click [Cancel] to switch to the GreatCut-R editing screen. You can also perform license authentication by clicking [License File] or [License] on the [About] screen accessed from the [Help] menu.

Entering License Information Manually

Procedure



1 Click [License] on the license authentication screen.

Select [Enter license data], and then click [Continue].

The screen for entering the license information appears.

License order:	×
You can evaluate this software for 30 days [Test code] or buy a full featured licros. If you have a dongle, please connect it an restart the application. If there icense data Order test code Buy	

6 Follow the link in the activation email sent upon the completion of license registration and enter the provided license information.

Enter the "Company / name," "Email," and "License code."

License data:	× Download GreatCut-R
Note: Please till out the fields of the license data exactly as you received it. Note for voucher codes: You code rolline. Company / name: Image: Company / name: License code Image: Company / name: System information PIN: Image: Company / name: Discussion PIN: <t< td=""><td>GreatCut-R (304384 kB) GreatCut-R Manual (3597 kB) License data for GreatCut-R Company / Name: Mait: Code: Number of Licenses: Perial No.: OC178-31383</td></t<>	GreatCut-R (304384 kB) GreatCut-R Manual (3597 kB) License data for GreatCut-R Company / Name: Mait: Code: Number of Licenses: Perial No.: OC178-31383



Click [OK].

You are returned to the license authentication screen. Click [Cancel] to switch to the GreatCut-R editing screen.

Setting the GreatCut-R Connection Method

Set the device that will receive the jobs sent from GreatCut-R.

Procedure



Start GreatCut-R.

2

The [Setup Device] screen appears.

Use the [Driver] list to select the machine model.



4

Select how to connect to the machine.

- Connecting via a USB cable: Select [USB/FireWire], and then select the machine from the list.
- Connecting via an Ethernet cable: Select [TCP / IP], and then enter the machine's IP address, which you determined under P. 6 "Determining the Network Addresses".

From the [Settings] menu, click [Standard Settings], and then click [Output Devices].

 Connecting via RS-232C: Select [COM/LPT], and then select the communication port on the computer. Click [Settings], and then specify the communication settings determined under P. 16 "Setting RS-232C Communication".



G Click [OK].

The [Setup - Output Devices] screen appears.

6 Configure the basic settings for output.

For details on these settings, refer to the GreatCut-R online help.

tup - Output	Devices		?
Current Outp	out Device		
Roland Gi	R2-640		~
Driver:	Roland GR2-640		
Port:	133.111.138.156		
Mode:	Cut		~
Material:	Foil		~
Default Setti	ngs		
Send d	esign relative to origin	Weed borde	ar: 2.00 mm
Pause a	after feeding a segment	Segment overla	p: 0.00 mm
🗹 Use de	fault sorting settings	Copy spacing x-directio	n: 0.00 mm
🗹 Prefer j	ob order	Copy spacing y-directio	n: 0.00 mm
Plot to f	ile	Reserve	d 0.00 mm
Automa size	tically read the material	No tooltips	
Only ou	tput tool-assigned layers	3	
Disable	sending of technology d	lata	
_	aarbar tat aalaata wiidat		
	ĸ	Cancel	Apply
0		Cancer	мрріу

MEMO

To add an output destination machine or to change the IP address, click --- under [Current Output Device], select [Add local device] or [Change] (respectively), and then configure the settings in the same manner as steps 3 to 5.

Setup - Output Devices	? ×
Current Output Device	\bigcirc
Roland GR2-640	🔨 🛄 🛛 Add local device
Driver: Roland GR2-640	Connect to Plot Manager
	Change
Port:	Delete

2. What to Do If

Driver		27
	The Driver Cannot Be Installed Correctly (USB Connection)	27
	Uninstalling the Driver	29
Other Inform	nation	31
	Updating the Automatic Aligning System (AAS) Plugin	31
	Uninstalling GreatCut-R	32

The Driver Cannot Be Installed Correctly (USB Connection)

When a USB cable is connected to the machine and a computer, the connection is detected automatically and [USB Printing Support] is displayed under [Universal Serial Bus controllers] in "Device Manager." If an error occurs in this detection, this item will not be displayed, and it will not be possible to install the driver.

Procedure



Right-click [USB Printing Support], and then click [Properties].

Check that "Microsoft" is displayed for [Manufacturer] on the [General] tab.

USB Print	ting Support Properties	×
General	Driver Details Events	
	USB Printing Support	
	Device type: Manufacturer: Location: Microsoft Prort #WWI.Hub.#0001	
Devio	e status	
This	aevice is working property.	^
		~
	OK Ca	ncel

b If you cannot confirm that this item is displayed with steps **b** and **b**:

- 1 At the same level as [Universal Serial Bus controllers], click [USB devices], rightclick [USB PRINTER], and then click [Properties].
- (2) Check that [Unknown] is displayed for [Manufacturer].
- (3) Right-click [USB printers], and then click [Uninstall device].
- (4) On the [Uninstall Device] screen, select the [Delete the driver software for this device] check box, and then click [Uninstall].
- Disconnect, and then reconnect the USB cable.
- Check that [USB Printing Support] is displayed under [Universal Serial Bus controllers] in the same manner as steps 2 and 3.
- G Carry out the procedure given under "Installing the Driver" to reinstall the driver.

Uninstalling the Driver

When updating the driver to a new version or reinstalling it, the installed driver must be completely removed from the computer.

When uninstalling the driver, perform the following procedure.

Procedure



Turn off the machine.

Disconnect the USB cable if it is connected.

Log on to Windows as the "Administrator" or an "Administrators" account.



Open Control Panel and display the "Devices and Printers" screen.

Windows 10:

From the [Start] menu, click [Windows System], [Control Panel], and then click [View devices and printers].

Windows 8.1:

From the [Start] menu, click [PC settings], [Control Panel], [View devices and printers].



Right-click the icon of the machine, and then select [Remove device].

When a dialog box confirming that you want to remove the device appears, click [Yes].

Click a device on the page, and then select [Print server properties].

The [Print Server Properties] screen appears.



Select the [Drivers] tab.

Select the driver of the machine, and then click [Remove].



Select [Remove driver and driver package], and then click [OK].

Remove Driver And Package				
Do you want to remove the driver(s) only, or remove the driver(s) and driver package(s) from your system?				
O Remove driver only.				
Remove driver and driver package.				
OK Cancel				

Ø

When a removal confirmation dialog box appears, click [Yes].

When the following screen appears, click [Delete] then [OK].

The driver installed on the computer is completely removed.

Remove Driver Package	Remove Driver Package
Driver package information collected.	Driver package deleted.
The following driver(s) will be deleted:	Driver GR2-540_1 was removed.
GR2-540_1 (x64)	
Delete Cancel	Delete

Updating the Automatic Aligning System (AAS) Plugin

If Adobe Illustrator or CorelDRAW is upgraded after installing the machine's driver, follow the procedure below to reinstall AAS II VBA.

Procedure

4	e	h	
	1	1	
	v		

Display the "Devices and Printers" screen.

Windows 10: From the [Start] menu, click [Windows System], [Control Panel], and then click [View devices and printers].

Windows 8.1:

From the [Start] menu, click [PC settings], [Control Panel], [View devices and printers].

Right-click the machine model, and then select [Printer properties].

Select the [AAS Installer] tab, and then click [Install].

🖶 GR2-	540 Prop	erties						×
General	Sharing	Ports	Advanced	Color Management	Security	Cutter	PN	hstaller
		AAS	Installer					
		Pre	ess the "I tallation	Install" button process	to begin	the		
				Install				
						OK	Cancel	Apply

On the following screen, click [Install].



When a message indicating that the installation is finished appears, click [OK].

Uninstalling GreatCut-R

Delete the target program by following the procedure exactly.

Procedure



Start Windows and log on as the "Administrator" or an "Administrators" account. Shut down all other programs.

Display the screen for uninstalling programs.

Windows 10:

From the [Start] menu, click [Windows System], [Control Panel], and then click [Uninstall a program].

Windows 8.1:

From the [Start] menu, click [PC settings], [Control Panel], and then click [Uninstall a program] (or [Programs and Features]).

3

6

Select [GreatCut-R], and then click [Uninstall].

	Organize 👻 Uninstall Change			
	Name	Publisher	Installed On Size	
		DC DE Co tion	- 2021	· · · · ·
1		SHArpora	1/15/	-996 Ki
	📀 Tangin Tanan		3/11/2021	
	GreatCut-R	EUROSYSTEMS S.a.r.I.	3/4/2021	

If a "User Account Control" window appears, click "Yes."

On the following screen, select [Remove], and then click [Next].





When the following screen appears, click [OK].

